



March 19, 2020

Sprinkler Fitters 483  
2525 Barrington Court  
Hayward, CA 94545

RE: Pandemic Response Financial Relief – COVID-19

Dear Mr. Smith,

At a Board Meeting on March 18, 2020 the Board of Directors approved a Pandemic Response Financial Relief Policy for members of the credit union that are impacted by COVID-19. Union workers that are affected by COVID-19 are eligible for financial relief options including payment forbearance.

The credit union is considered an “essential business” and remains open and ready to serve members. At this time, we do not plan to adjust hours or services provided. For the protection of member and staff we are installing a walk-up window at the branch.

Please share this information with your union members and direct them to call the credit union with any questions.

Thank you,

A handwritten signature in black ink, appearing to read "Sara Klein", with a long, wavy horizontal line extending to the right.

Sara Klein  
President/CEO

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